



# SHETLER

## FINE JEWELERS

### Fine Jewelry Guarantee

When you make a purchase from Shetler Fine Jewelers, there is nothing more important to us than your peace of mind and complete satisfaction. In addition to our expertise and carefully curated inventory collection, we also offer a generous jewelry care program that protects your investment and ensures that you enjoy your purchase for years to come. With proper care and maintenance, many potential problems are detected early and most jewelry losses can be prevented.

To help protect your investment, here is our unique Fine Jewelry Guarantee offered only at Shetler Fine Jewelers:

- Shetler Fine Jewelers will replace any diamond which, in normal use, cracks, separates or is lost from its mounting with a diamond of equal retail value. To uphold this offer, the purchaser must bring the diamond to Shetler Fine Jewelers every six months for a documented professional cleaning and inspection. The first six and twelve month cleaning is complimentary.
- Shetler Fine Jewelers will provide a full refund within thirty days of purchase, provided the sale was not part of a special promotion, a special order, or customized to your specifications. Merchandise must be in its original condition.
- Shetler Fine Jewelers offers a lifetime diamond trade in for another diamond or diamond studs of at least double the trade in value\*.
- Shetler Fine Jewelers guarantees our diamonds are conflict free. We require that all of our diamond vendors abide by the Kimberly Process\*\*.
- All gold, silver, and platinum used by Shetler Fine Jewelers' designers and in our original designs, is recycled from precious metals that have already been mined.
- All of Shetler Fine Jewelers' platinum jewelry is 95% platinum guaranteed.
- Unless otherwise stated, Shetler Fine Jewelers' gemstones are genuine, not lab created.
- Shetler Fine Jewelers will not sell treated, laser drilled, or clarity enhanced diamonds without full disclosure.

All jewelry is precious and should be worn with appropriate care. While diamonds, sapphires, and rubies are some of the strongest gemstones known to man, opals, tanzanites, emeralds and other gemstones have unique natural characteristics that require special attention and gentleness when wearing. Also, pearls are created as the result of organic processes and as such, require care when wearing. Shetler Fine Jewelers is happy to share our care suggestions for a lifetime of enjoyment.

Accidents, theft, and occurrences beyond our control sometimes happen. As a result, we highly recommend that with every purchase over \$3,000.00, insurance is also purchased to protect you in areas that our comprehensive guarantee cannot. Remember, fine jewelry carries with it not only a monetary investment, but also an emotional attachment.

*\* Trade in diamonds must have been purchased from Shetler Fine Jewelers. The trade in value is the original purchase price of the diamond only, excluding taxes. Gold and color gemstones are not eligible for trade in. Only one diamond can be traded in at a time, and this offer cannot be used in conjunction with any other offer.*

*\*\*Process set up in 2003 to prevent "conflict diamonds" from entering the rough diamond market and to ensure diamond purchases were not financing violence by rebel movements.*